



Trafford Council

Draft Supported Housing Strategy 2023-2028

Action Plan



Action Plan Key:

	Short Term (1-2 years)		Medium Term (3-4 years)		Long Term (5 years)
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PRIORITY 1: ENABLE PEOPLE WITH SUPPORT NEEDS TO LIVE AS INDEPENDENTLY AS POSSIBLE WITHIN TRAFFORD.

Ref.	Action	By when	By who
All Cohorts			
1.1	Explore the effectiveness of using technology, such as TeleCare, as a means of support for those with lower-level needs.	2025/26	TeleCare
1.2	Explore opportunities to increase the availability of accessible affordable one-bedroom properties across Trafford.	By Dec 2028	HOST/Housing Strategy & Growth
1.3	Investigate opportunities to increase provision of floating support for those with learning disabilities and autism, substance misuse needs, and ex-offenders in general needs housing.	2024/25	HOST/Tenancy Support/Adults Commissioning
1.4	Establish how many Trafford residents currently supported by family/carers are likely to require alternative accommodation within the next 10 years, and what their accommodation and support needs are likely to be.	2024/25	Adults Commissioning
1.5	Explore opportunities to involve those with support needs in the wider decision-making process e.g. seeking advice on style of accommodation and type of support required.	2024/25	Adults Commissioning

Domestic Abuse			
1.6	Consider whether victims of domestic abuse should have additional priority awarded to their Trafford HomeChoice applications (Review of Council's Allocations Policy).	2024/25	HOST/Housing Strategy & Growth Team
1.7	Explore options to increase the availability and accessibility of benefits and budgeting advice to victims of domestic abuse.	2024/25	Welfare Rights/DWP
Ex-Offenders			
1.8	Investigate opportunities to promote services giving budgeting and benefit advice to ex-offenders.	2024/25	Welfare Rights/DWP
1.9	Explore what support can be offered to those on remand to maintain their tenancy/mortgage until their case is concluded.	2024/25	RP's
PRIORITY 1: ENABLE PEOPLE WITH SUPPORT NEEDS TO LIVE AS INDEPENDENTLY AS POSSIBLE WITHIN TRAFFORD.			
Ref	Action	By When	By Who
Learning Disabilities and Autism			
1.10	Consider amendments to the Council's Allocation Policy so that those with a diagnosis of autism can be given more priority on the Council's housing register (Review of Council's Allocations Policy).	2023/24	Housing Strategy & Growth Team
1.11	Investigate the potential to introduce Good Neighbour Schemes for those with learning disabilities and autism across the borough.	2023/24	Commissioning Team/RPs
Mental Health			
1.12	Conduct a review of individuals in residential accommodation with a view to promoting a return into community settings.	2024/25	Mental Health Team
1.13	Explore innovative and creative ways of using self-directed support and personal budgets.	By Dec 2028	Mental Health Team

Physical and Sensory Disabilities			
1.14	Work with Trafford HomeChoice to explore whether the wait-time for medical points to be added to housing applications can be reduced (Review of Council's Allocations Policy).	2023/24	HOST/Housing Strategy & Growth Team
1.15	Investigate the effectiveness of Good Neighbour Schemes for those with physical and sensory disabilities and consider how to introduce them across the borough.	2025/26	Adults Commissioning/RPs
Young People			
1.16	Consider additional provision of floating support for young people who are living independently for the first time in general need housing.	2025/26	Aftercare Team/Children's Integrated Commissioning
PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.			
Ref.	Action	By when	By who
All Cohorts			
2.1	Consider whether Council owned assets, on disposal, could be suitable for supported accommodation ensuring assets are energy efficient and low carbon (Review of Council's Allocations Policy).	2024/25	Development Team/Estates
2.2	Explore possibility of requiring developers to provide supported housing as part of requirement to deliver affordable housing where appropriate (Local Plan Discussions).	2024/25	Planning
2.3	Ensure the shortage of affordable one-bedroom properties within Trafford continues to be highlighted as a gap with relevant departments and agencies.	By Dec 2028	RPs/Housing Strategy & Growth/HOST
Domestic Abuse			
2.4	Explore opportunities to develop supported housing/refuge accommodation that is suitable for victims of domestic abuse with unique needs relating to protected characteristics.	By Dec 2028	HOST/ Adults Commissioning

2.5	Develop a Sanctuary Scheme, considering guidance such as the government's "Sanctuary schemes for households at risk of domestic violence" and the Sanctuary Scheme Toolkit created by the Domestic Abuse Housing Alliance.	By Dec 2028	HOST/ Adults Commissioning
2.6	Explore funding opportunities to increase the provision of target hardening.	By Dec 2028	HOST/ Adults Commissioning
2.7	Strengthen the relationship between domestic abuse services and private investors/landlords within Trafford with the aim of increasing the housing portfolio for those fleeing domestic abuse.	By Dec 2028	HOST, TDAS, Adults Commissioning
2.8	Explore options to provide support and safe housing for domestic abuse victims who have no recourse to public funds.	By Dec 2028	HOST Adults Commissioning
2.9	Investigate opportunities to reduce the move-on time to enable victims of domestic abuse to access a settled independent home as quickly as possible.	2025/26	HOST/ Adults Commissioning

PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.

Ref	Action	By When	By Who
Ex-Offenders			
2.10	Increase partnership working between housing providers and the probation service regarding risk management of ex-offenders.	2023/24	RP/HOST/Probation
2.11	Explore ways to increase provision of supported accommodation for high risk/schedule 1 offenders.	2024/25	HOST/Housing Strategy & Growth
2.12	Explore opportunities to provide settled housing to newly released ex-offenders where there is a barrier to them returning home.	By Dec 2028	HOST/Housing Strategy & Growth
2.13	Investigate the differing needs of female ex-offenders and explore options to create female-only provision if a need is identified.	2025/26	HOST/Probation

Learning Disabilities and Autism			
2.14	Explore opportunities to provide more age-appropriate supported accommodation for those with learning disabilities and/or Autism.	2025/26	Adults Commissioning/Housing Strategy & Growth
2.15	Explore demand for autism specific accommodation for Trafford.	2025/26	Adults Commissioning/Housing Strategy & Growth
2.16	Review criteria of existing extra-care schemes to determine if there is potential to integrate younger adults with learning disabilities and/or autism.	2024/25	Adults Commissioning/Housing Strategy & Growth
2.17	Investigate potential to provide accommodation that can support high-level behavioural needs in Trafford to reduce out of borough placements.	2024/25	Adults Commissioning
PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.			
Ref	Action	By When	By Who
Mental Health			
2.18	Explore the possibility of expanding crisis and emergency provision for those with mental health needs to reduce the need for admission.	2025/26	Adults Commissioning
2.19	Explore options for a 'step-up and step-down' model of supported housing in Trafford.	2025/26	Adults Commissioning
2.20	Explore whether supported housing can be integrated into the mental health care pathway.	2025/26	Adults Commissioning
2.21	Identify and resolve specific issues with the availability of 'move-on' accommodation for those with mental health related support needs.	2024/25	Adults Commissioning
2.22	Explore the possibility of extending floating support provision for those with mental health needs, including community-based teams and wraparound services.	2025/26	HOST/Tenancy Support/Adults Commissioning

Physical and Sensory Disabilities			
2.23	Ensure that any demonstrated need for adapted properties for larger families is captured within future strategic housing assessments/planning.	2023/24	Housing Strategy & Growth
2.24	Work with housing providers and relevant commissioners to identify the local level of need for accommodation for those with a physical disability and/or sensory impairment.	2025/26	HOST/ Adults Commissioning/RPs
2.25	Explore ways of increasing the availability of accessible supported accommodation through existing properties and future developments. This should include the provision of short-term accommodation for rehabilitation and respite care.	2024/25	Strategic Planning
2.26	Consider building (or requiring developers to build) 1 and 2-bedroom flats which are on the ground floor or have lift access to accessibility standards.	2024/25	Strategic Planning
PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.			
Ref	Action	By When	By Who
Substance Misuse			
2.27	Assess the need for supported accommodation specifically designed for those with substance misuse needs as part of the resettlement route.	2025/26	Adults Commissioning
2.28	Review the provision of move-on options and ongoing support available to reduce the risk of relapse.	2024/25	Adults Commissioning/HOST
Young People			
2.29	Engage with individual Care Leavers to utilise all move-on options to promote independence.	By Dec 2028	Children's Integrated Commissioning/Aftercare Team
2.30	Explore bespoke wrap-around care provision for young people with complex/higher-level needs.	By Dec 2028	Children's Integrated Commissioning

2.31	Review the success of Trafford's Staying Put Arrangements with a view to increasing the success of such arrangements.	By Dec 2028	Children's Social Care
Complex Needs			
2.32	Investigate the differing needs of females with complex needs and explore options to create female-only provision if a need is identified.	By Dec 2028	HOST/ Adults Commissioning/Housing Strategy/RPs
2.33	Investigate opportunities to develop a specific supported accommodation scheme to accommodate those with high-level/ complex needs.	2024/25	HOST/ Adults Commissioning/Housing Strategy/RPs
2.34	Explore opportunities to continue to operate a Housing First model in Trafford.	2024/25	HOST
PRIORITY 3: ESTABLISH CLOSER WORKING RELATIONSHIPS WITH EXTERNAL SERVICES, ORGANISATIONS, AND CHARITABLE BODIES TO ENSURE APPROPRIATE SUPPORT IS AVAILABLE AND EASILY ACCESSIBLE.			
Ref.	Action	By when	By who
All Cohorts			
3.1	Work with Homes England and partners across GM to access funding opportunities for supported housing and support provision.	By Dec 2028	Adults Commissioning/Housing Strategy
3.2	Explore options to offer training on learning disabilities and autism, mental health, substance misuse, and complex needs to both internal and external frontline housing staff.	2023/24	HOST/Adults Commissioning
Domestic Abuse			
3.3	Explore options to offer training on domestic abuse to both internal and external frontline housing staff. This should focus specifically on supporting victims with moving out of a property and ending an abusive relationship safely.	2023/24	HOST/ Adults Commissioning
3.4	Investigate whether Trafford Registered Providers are DAHA accredited and explore options to assist those that aren't to achieve the accreditation.	2024/25	RPs

3.5	Build stronger relationships between HOST and organisations which support LGBTQ+ victims of domestic abuse with a view to creating referral pathways and opening discussions around commissioning of services.	2023/24	HOST
Ex-Offenders			
3.6	Develop stronger links with the Probation and Prison service to ensure there is early identification of housing needs for those given a custodial sentence, so assistance can be offered prior to release.	2023/24	Adults Commissioning/HOST/Probation
3.7	Increase partnership working between housing providers and the Probation service to reduce the risks associated with housing ex-offenders.	2023/24	HOST/Probation/RPs
3.8	Consider what support needs ex-offenders have and are currently unable to address and explore whether these gaps can be met by facilitating better access to existing services.	2025/26	Probation/ Adults Commissioning
PRIORITY 3: ESTABLISH CLOSER WORKING RELATIONSHIPS WITH EXTERNAL SERVICES, ORGANISATIONS, AN CHARITABLE BODIES TO ENSURE APPROPRIATE SUPPORT IS AVAILABLE AND EASILY ACCESSIBLE.			
Ref	Action	By When	By Who
Learning Disabilities and Autism			
3.9	Work more effectively with private sector landlords and investors on their plans for accommodation for people with learning disabilities and/or autism in Trafford.	By Dec 2028	HOST/Adults Commissioning
3.10	Work with external services to explore opportunities to provide more activities/workshops in supported housing schemes taking account of the hobbies and interests of residents.	By Dec 2028	HOST/RPs/Adults Commissioning
3.11	Foster better relationships with local employers, job centres, and educational institutes to ensure existing support includes access to education, training, and employment.	2024/25	Inclusive Economy & Communities Team

Mental Health			
3.12	Ensure there is early identification of housing needs for those admitted to mental health wards/units to enable these to be addressed prior to discharge. This might include creating a housing advice service within, or actively promoted by, local NHS Trusts.	By Dec 2028	HOST/Adults Commissioning/NHS/Public Health
Physical and Sensory Disabilities			
3.13	Work jointly with commissioners and external services to increase the provision of low-level housing related support available to those with physical disabilities and/or sensory impairments.	By Dec 2028	HOST/Adults Commissioning
3.14	Develop a protocol for use by local housing providers, private landlords, and adult social care to encourage early notification to HOST if tenants with a physical disability and/or sensory impairment are at risk of eviction.	2023/24	HOST/Adults Commissioning/RPs
PRIORITY 3: ESTABLISH CLOSER WORKING RELATIONSHIPS WITH EXTERNAL SERVICES, ORGANISATIONS, AN CHARITABLE BODIES TO ENSURE APPROPRIATE SUPPORT IS AVAILABLE AND EASILY ACCESSIBLE.			
Ref	Action	By When	By Who
3.15	Work with local housing providers and commissioners to develop, and facilitate access to, the services available to those with physical and/or sensory disabilities.	By Dec 2028	Adults Commissioning
3.16	Facilitate access to information and training for support providers to help identify clients who may benefit from aids or adaptations (minor or major) and support the application of such.	By Dec 2028	Adults Commissioning
Substance Misuse			
3.17	Increase partnership working between drug & alcohol services and frontline staff to provide the best possible services for those with substance misuse needs.	2024/25	Achieve/HOST
3.18	Work with partners to identify what the short, medium, and long-term accommodation needs are best to treat, aid, and maintain recovery from drug and/or alcohol addiction.	2024/25	HOST/Adults Commissioning

3.19	Facilitate greater partnership working between existing supported accommodation providers in Trafford and local drug and alcohol services.	By Dec 2028	Achieve/HOST
Young People			
3.20	Explore opportunities to provide activities/workshops around independent living skills to young people in supported housing schemes.	By Dec 2028	HOST/Children's Integrated Commissioning
3.21	Facilitate links between young people support services, education/training organisations, and housing providers.	By Dec 2028	Aftercare Team/HOST/Children's Social Care
3.22	Communicate the needs of young people to housing providers and commission services with the right expertise and types of accommodation to support young people.	By Dec 2028	Children's Integrated Commissioning/Children's Social Care
Complex Needs			
3.23	Explore the possibility of specific complex need commissioning whereby commissioners from each department work together.	By Dec 2028	HOST/Adults Commissioning
3.24	Consider developing a Complex Needs team to sit within HOST comprising of housing, mental health, domestic abuse, and substance misuse specialists.	By Dec 2028	HOST/Adults Commissioning
PRIORITY 4: ENSURE HOUSING ADVICE IS PROMOTED AND EASILY ACCESSIBLE TO THOSE WITH SUPPORT NEEDS IN TRAFFORD.			
Ref.	Action	By when	By who
All Cohorts			
4.1	Ensure HOST is widely promoted among all external support organisations and charitable bodies, including information on how reasonable adjustments can be made.	2024/25	HOST/Communications Team
4.2	Explore the possibility of developing general housing advice materials to be distributed to all external support organisations/services, with clear information on where to sign-post.	2024/25	HOST/ Housing Strategy & Growth Team

4.3	Consider how housing advice can be accessed by those with support needs who are digitally excluded.	2024/25	HOST/ Adults Commissioning
4.4	Periodically remind external services of the Duty to Refer.	By Dec 2028	HOST
4.5	Consult with those with support needs to understand barriers to accessing advice and explore how best to resolve these.	2024/25	HOST/ Housing Strategy & Growth Team
Domestic Abuse			
4.6	Promote HOST to all residents to ensure victims, and family and friends of victims, are aware of the housing options and support available. This could include a housing campaign aimed to raise awareness of the links between housing and domestic abuse and where to access support and advice.	By Dec 2028	HOST/Communications Team
4.7	Explore how HOST details and housing advice can be promoted to reach 'hidden' victims of domestic abuse e.g. displayed in GP surgeries, nurseries, public restrooms etc.	By Dec 2028	HOST/Communications Team
4.8	Explore possibility of adding an 'exit site' button to housing advice webpages as demonstrated on the Women's Aid website.	2023/24	HOST/Housing Strategy & Growth Team
PRIORITY 4: ENSURE HOUSING ADVICE IS PROMOTED AND EASILY ACCESSIBLE TO THOSE WITH SUPPORT NEEDS IN TRAFFORD.			
Ref.	Action	By when	By who
Ex-Offenders			
4.9	Ensure housing information and advice is available to offenders before and on release from prison.	2023/24	HOST/Probation

Learning Disabilities and Autism			
4.10	Ensure housing information and advice is available to those with learning disabilities and/or autism through charities and external agencies as well as Council services.	2023/24	HOST/Housing Strategy & Growth
4.11	With the help of internal and external care/support providers, ensure family/carers of those with learning disabilities and/or autism are aware of the supported housing options within the borough and how to access them.	By Dec 2028	HOST/ Adults Commissioning
4.12	Explore how Trafford's housing advice webpages can be adapted to meet the needs of those with learning disabilities and/or autism.	2023/24	HOST/ Adults Commissioning/Housing Strategy/Web Team
Physical and Sensory Disabilities			
4.13	Consider how housing advice webpages can be adapted to meet the needs of those with sensory disabilities.	2023/24	HOST/ Adults Commissioning/Housing Strategy/Web Team
4.14	Promote the financial assistance available to those with physical and/or sensory disabilities in relation to housing e.g. HOLD scheme, Disabled Facilities Grant etc.	By Dec 2028	Welfare Rights/DWP
Young People			
4.15	Develop general housing advice materials to be distributed to local schools/colleges, foster carers, and children's residential units.	2023/24	HOST/ Children's Integrated Commissioning

PRIORITY 5: EXPLORE AND REVIEW GOOD PRACTICE ACROSS OTHER LA AREAS IN RELATION TO SUPPORTED ACCOMMODATION, AND SUPPORT SERVICES, AND IMPLEMENT IN TRAFFORD WHERE POSSIBLE.

Ref.	Action	By when	By who
All Cohorts			
5.1	Explore good practice within other Local Authorities for the provision of floating support for those with support needs in general housing.	By Dec 2028	HOST/Adults Commissioning/Tenancy Support/Rhys
5.2	Explore how assistive technology is being used in other areas to enable those with support needs to live more independently.	2025/26	Adults Commissioning
Domestic Abuse			
5.3	Investigate the effectiveness of Sanctuary Schemes in other areas and look to replicate good practice in Trafford.	2025/26	HOST / Adults Commissioning
Learning Disabilities and Autism			
5.4	Evaluate the effectiveness of the autism specific supported accommodation model and consider replicating in Trafford if there is sufficient demand.	2024/25	HOST/Adults Commissioning/Housing Strategy
Mental Health			
5.5	Investigate whether good practice from other Local Authorities of developing new models of supported accommodation for those with mental health needs can be introduced in Trafford.	2024/25	Adults Commissioning

Physical and Sensory Disabilities			
5.6	Review the findings of the <i>Raising Accessibility Standards for New Homes</i> and ensure recommendations are implemented in Trafford.	2023/24	Adults Commissioning
5.7	Explore good practice within other Local Authorities of supported accommodation and floating support provision for those with physical and/or sensory disabilities and consider implementing such practice in Trafford.	2023/24	HOST/Adults Commissioning/Tenancy Support
PRIORITY 5: EXPLORE AND REVIEW GOOD PRACTICE IN OTHER LOCAL AUTHORITY AREAS IN RELATION TO SUPPORTED ACCOMMODATION, AND SUPPORT SERVICES, AND IMPLEMENT WITHIN TRAFFORD WHERE POSSIBLE.			
Ref.	Action	By when	By who
5.8	Review good practice in the use of telecare and other technology as a means of support for those with lower-level physical and/or sensory needs.	2025/26	Adult Social Care
Substance Misuse			
5.9	Explore the various models of supported housing for those with drug and/or alcohol dependency across the UK to find good practice and examples that can be replicated within Trafford.	2025/26	HOST/Adults Commissioning/Housing Strategy
Young People			
5.10	Complete The House Project pilot in Trafford, evaluate, and consider further roll-out.	2025/26	Children's Integrated Commissioning
Complex Needs			
5.11	Explore good practice for supporting those with complex needs and establish whether these practices can be implemented in Trafford.	2024/25	HOST/Adults Commissioning/Housing Strategy
5.12	Review the effectiveness of the Making Every Adult Matter (MEAM) toolkit in delivering co-ordinated interventions to those with multiple/complex needs with a view to implementing in Trafford if appropriate.	2024/25	HOST/Adults Commissioning/Housing Strategy